

To the Chair and Members  
of the South West Water Liaison Group

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**Our ref:**  
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**AGENDA FOR**  
**SOUTH WEST WATER LIAISON GROUP**

The **South West Water Liaison Group** will meet on **THURSDAY 4 DECEMBER 2014**, commencing at **10.00 am**, in the South West Water Offices, Countess Wear to consider the following business. If you have an enquiry regarding any items on this agenda, please contact Jo Quinnell on **Exeter 265197**.

**Entry to the Civic Centre can be gained through the Customer Service Centre, Paris Street.**

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| 1 Apologies                                   |        |
| 2 Minutes of the meeting held on 23 July 2014 | 1 - 4  |
| 3 Terms of Reference                          |        |
| 4 Matters Arising                             |        |
| 5 Operational Update                          |        |
| 6 Complaints                                  | 5 - 28 |
| 7 Any other business                          |        |
| 8 Date of next meeting                        |        |



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